WHOIS ACCURACY PROGRAM SPECIFICATION

Registrar shall implement and comply with the requirements set forth in this Specification, as well as any commercially practical updates to this Specification that are developed by ICANN and the Registrar Stakeholder Group during the Term of the Registrar Accreditation Agreement.

1. [See below]

ICANN Proposed Text for Section 1	Registrar Proposed Text for Section 1 *(proposed deletions in strikethrough)*
Except as provided for in section 3 below, within fifteen (15) days of the registration of a domain name, Registrar will, with respect to both Whois information and the corresponding customer account holder contact information:	Except as provided for in section 3 below, within fifteen (15) days of the registration of a domain name, Registrar will, with respect to both Whois information ~~and the corresponding customer account holder contact information~~:

    a. Validate the presence of data for all fields required under Subsection 3.3.1 of the Agreement in a proper format for the applicable country or territory.

    b. Validate that all email addresses are in the proper format according to RFC 5322 (or its successors).

    c. Validate that telephone numbers are in the proper format according to the ITU-T E.123 notation for international telephone numbers (or its successors).

    d. Validate that postal addresses are in a proper format for the applicable country or territory as defined in UPU S42 address templates (as they may be updated) or other standard formats.

    e. [See below]

ICANN Proposed Text for Section 1(e)	Registrar Proposed Text for Section 1(e) *(proposed addition in bold underline and deletion in strikethrough)*
Validate that all postal address fields are consistent across fields (for example: street exists in city, city exists in state/province, city matches postal code) where such information is made available to Registrars.	Validate that all postal address fields are consistent across fields (for example: street exists in city, city exists in state/province, city matches postal code) where such information is ~~made~~ **readily** available to Registrars.

f.   Verify:

i.   [See below]

ICANN Proposed Text for Section 1(f)(i)	Registrar Proposed Text for Section 1(f)(i) *(proposed deletions in strikethrough)*
the email address of the Registered Name Holder (and, if different, the account holder paying for the Registered Name) by sending an email requiring an affirmative response through a tool-based authentication method such as providing a unique code that must be returned in a manner designated by the Registrar, or	the email address of the Registered Name Holder ~~(and, if different, the account holder paying for the Registered Name)~~ by sending an email requiring an affirmative response through a tool-based authentication method such as providing a unique code that must be returned in a manner designated by the Registrar, or

ii.   [See below]

ICANN Proposed Text for Section 1(f)(ii)	Registrar Proposed Text for Section 1(f)(ii) *(proposed deletions in strikethrough)*
the telephone number of the Registered Name Holder (and, if different, the account holder paying for the Registered Name) by either (A) calling or sending an SMS to the Registered Name Holder's telephone number providing a unique code that must be returned in a manner designated by the Registrar, or (B) calling the Registered Name Holder's telephone number and requiring the Registered Name Holder to provide a unique code that was sent to the Registered Name Holder via web, email or postal mail.	the telephone number of the Registered Name Holder ~~(and, if different, the account holder paying for the Registered Name)~~ by either (A) calling or sending an SMS to the Registered Name Holder's telephone number providing a unique code that must be returned in a manner designated by the Registrar, or (B) calling the Registered Name Holder's telephone number and requiring the Registered Name Holder to provide a unique code that was sent to the Registered Name Holder via web, email or postal mail.

[See below]

ICANN Proposed Carryover Text for Section 1	Registrar Proposed Carryover Text for Section 1 *(proposed deletions in strikethrough)*
In either case, if Registrar does not receive an affirmative response from the Registered Name Holder (or account holder paying for the Registered Name, if applicable), Registrar	In either case, if Registrar does not receive an affirmative response from the Registered Name Holder ~~(or account holder paying for the Registered Name, if applicable)~~, Registrar

shall either verify the applicable contact information manually or suspend the registration, until such time as Registrar has verified the applicable contact information.	shall either verify the applicable contact information manually or suspend the registration, until such time as Registrar has verified the applicable contact information.

2. [See below]

ICANN Proposed Text for Section 2	Registrar Proposed Text for Section 2 *(proposed deletions in strikethrough)*
Except as provided in Section 3 below, within fifteen (15) calendar days after receiving any changes to contact information in Whois or the corresponding customer account contact information, Registrar will validate and, to the extent required by Section 1, verify the changed fields in the manner specified in Section 1 above. If Registrar does not receive an affirmative response from the Registered Name Holder (or account holder paying for the Registered Name, if applicable) providing the required verification, Registrar shall either verify the applicable contact information manually or suspend the registration, until such time as Registrar has verified the applicable contact information.	Except as provided in Section 3 below, within fifteen (15) calendar days after receiving any changes to contact information in Whois or the corresponding customer account contact information, Registrar will validate and, to the extent required by Section 1, verify the changed fields in the manner specified in Section 1 above. If Registrar does not receive an affirmative response from the Registered Name Holder ~~(or account holder paying for the Registered Name, if applicable)~~ providing the required verification, Registrar shall either verify the applicable contact information manually or suspend the registration, until such time as Registrar has verified the applicable contact information.

3. Except as set forth in paragraph 4 below, Registrar is not required to perform the above validation and verification procedures in Section 1(a) through 1(g) above, if Registrar has already successfully completed the validation and verification procedures on the identical contact information and is not in possession of facts or knowledge of circumstances that suggest that the information is no longer valid.

4. [See below]

ICANN Proposed Carryover Text for Section 4	Registrar Proposed Carryover Text for Section 4 *(proposed deletions in strikethrough)*
If Registrar has any information suggesting that the contact information specified in Section 1(a) through 1(g) above is incorrect (such as Registrar receiving a bounced email	If Registrar has any information suggesting that the contact information specified in Section 1(a) through 1(g) above is incorrect (such as Registrar receiving a bounced email

notification or non-delivery notification message in connection with compliance with ICANN's Whois Data Reminder Policy or otherwise), Registrar must re-verify the email address(es) as described in Section 1.f (for example by requiring an affirmative response to a Whois Data Reminder Policy notice). If, within fifteen (15) calendar days after receiving any such information, Registrar does not receive an affirmative response from the Registered Name Holder (or customer paying for the Registered Name, if applicable) providing the required verification, Registrar shall either verify the applicable contact information manually or suspend the registration, until such time as Registrar has verified the applicable contact information.	notification or non-delivery notification message in connection with compliance with ICANN's Whois Data Reminder Policy or otherwise), Registrar must re-verify the email address(es) as described in Section 1.f (for example by requiring an affirmative response to a Whois Data Reminder Policy notice). If, within fifteen (15) calendar days after receiving any such information, Registrar does not receive an affirmative response from the Registered Name Holder (or customer paying for the Registered Name, if applicable) providing the required verification, Registrar shall either verify the applicable contact information manually or suspend the registration, until such time as Registrar has verified the applicable contact information.

5. Upon the occurrence of a Registered Name Holder's willful provision of inaccurate or unreliable WHOIS information, its willful failure promptly to update information provided to Registrar, or its failure to respond for over fifteen (15) calendar days to inquiries by Registrar concerning the accuracy of contact details associated with the Registered Name Holder's registration, Registrar shall either terminate or suspend the Registered Name Holder's Registration or place such registration on clientHold and clientTransferProhibited, until such time as Registrar has validated the information provided by the Registered Name Holder.

6. The terms and conditions of this Specification shall be reviewed by ICANN in consultation with the Registrar Stakeholder Group on or about the first anniversary of the date that the form of this Agreement is first executed by a registrar.

7. Nothing within this Specification shall be deemed to require Registrar to perform verification or validation of any customer account holder information where the customer account holder does not have any Registered Names under sponsorship of Registrar.

8. [See below]

ICANN Proposed Carryover Text for Section 8	Registrar Proposed Carryover Text for Section 8 *(proposed additions in bold underline and deletions in strikethrough)*
Registrar acknowledges that ICANN has been directed by the ICANN Board of Directors to work to create a new model for gTLD Data Directory Services through the	Registrar acknowledges that ICANN has been directed by the ICANN Board of Directors to work to create a new model for gTLD Data Directory Services through the creation of an

creation of an Expert Working Group announced on December 14, 2012. In the event that a new or revised model for gTLD data directory services emerges from this effort, ICANN may initiate a special amendment process to adopt the output of such Expert Working Group pursuant to Section 6 of the Agreement, and Registrar acknowledges and agrees that there is a substantial and compelling need to implement such new or revised model.	Expert Working Group announced on December 14, 2012. In the event that a new or revised model for gTLD data directory services emerges from this effort, ICANN may initiate a ~~special amendment~~ **Consensus Policy Development** process to adopt the output of such Expert Working Group pursuant to Section 6 of the Agreement, and Registrar ~~acknowledges and agrees that there is a substantial and compelling need to implement such new or revised model~~ **shall comply with any Consensus Policy adopted through such process**.